

Health requirements to be applied in establishments serving shisha to contain and prevent the spread of the Coronavirus (COVID-19)



Shisha services are restricted to the establishment's outdoor areas. It is strictly forbidden to serve shishas in closed areas.



Only single-use shisha hoses may be used.



Employees are not allowed to test the shisha before serving it to customers.



The shisha must be washed and disinfected thoroughly, and the water used in the shisha must be changed after each user.



All parts of the shisha, including the tongs, must be cleaned and disinfected before and after each user.



A sufficient number of hand-sanitizers must be provided throughout the establishment.



The establishment's management must keep complete records of the employees and visitors (whether smokers or individuals accompanying them), including names, phone numbers and date of the visit.



Employees must wear masks and gloves at all times.



Shisha employees must wash their hands with soap and water or disinfect their hands with alcohol-based sanitizers before and after providing a service to each customer.



The temperature of the establishment's employees and visitors must be measured before they enter the establishment, those with a temperature of more than 37.5°C must be denied entry.

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All surfaces and common areas such as tables, chairs, counters, door handles, restrooms and other surfaces must be cleaned and disinfected at least once every hour.



A distance of two meters between the edges of each table from all four directions must be maintained, permitting only 50% of the table's capacity to be used, with a maximum of five customers per table.



Clear floor signs indicating social distancing requirements must be used.



Tables must be distributed in accordance with social distancing requirements.



Gatherings are prohibited.



Ensure that customers disinfect their hands upon arrival.



Establishments serving shisha, in accordance with the provisions of this resolution, are subject to inspection by the relevant government agencies to ensure compliance with the health requirements.



Clients must be encouraged the use of electronic and contactless payments.



Any establishment that does not comply with the requirements and obligations stipulated in this decree or other related decrees shall be closed.